

# Cycle Hire and Mobility Aids

We have available 2 Tramper all-terrain mobility scooters, 2 wheelchair mountain bikes and a manual wheelchair. Details and reservations through: www.moors-valley.co.uk/

The Cycle Hire centre has a scooter charger (to be used at the centre) which is compatible with most scooters, just in case you run out of charge on your visit.

Wessex Accessible Cycling have a range of adaptive bikes available at certain times, details are available on their website: wessexacc.org.uk

The Cycle Hire Centre has a range of adult and children's bikes, trailers and tag-a-longs available for hire.

#### Tel: 01425 470721

The East Dorset Heritage Trust have a Countryside Mobility Trailer which can be booked for tours around Moors Valley. Please contract the EDHT for details;

01202 888992

### Play

The Play Area is just 2 minutes from the Visitor Centre, there is a slope into the junior area, with a handrail down the left side. The surface of the area is woodchip.

Access to the Infants area is either through the woodchip area or via a bridge.

We realise access to these areas is not ideal; if you require assistance to access either of these areas please ask at the Information Point.

#### The Play Trail

See details on recommended routes, over the page.

#### PICNICS

There are 2 main picnic areas, each has some wheelchair accessible tables and barbecues are permitted on stands (at least 30cm above the ground).

The Lakeside picnic area is a level area next to the Moors Lake, it has a tarmac footpath around 3 sides. Access is via a steep slope (with a handrail) or a bridge. A level route is possible but involves going around the Moors Lake.

The Forest picnic area has a slope in one area. It is adjacent to the lower car park area and has a compacted gravel footpath access.

Unfortunately there are no undercover picnic areas.



### Refreshments

Ice cream kiosks are located in the main car park (cash only) and on the lakeside picnic area and are accessible on tarmac paths.

Seasons Restaurant in the Visitor Centre is fully accessible and offers a wide range of drinks, snacks, cakes and freshly prepared meals. Most drinks and cold food can be prepared for takeaway.

Tel: 01425 470537

## Steam Railway

An authentic steam railway in miniature. Open weekends, school holidays and daily from the end of May to early September. Carriages are not accessible for wheelchairs or buggies. However, at the main station, wheelchairs can be moved next to a carriage and assistance is available to help someone into and out of the carriage. Seats are benches which you sit astride. There is no back or side support available on these seats. Railway shop, buffet and toilets are accessible.

Tel: 01425 471415

#### GOLF

18 hole, par 72 course. Electric buggies available to hire, except in extreme weather. You are welcome to bring your own buggy.

Golf clubhouse and reception all accessible. Disabled toilet and changing room.

Tel: 01425 479776

# GO Ap-e

Tree top adventures for adults and children and Forest Segway tours. Not suitable for wheelchairs. For information on who can participate please visit the go ape website: **www.goape.co.uk** 

#### Coarse Fishing

Available on the west bank of the Moors Lake from the 14th June to the 16th March. A platform to enable people in wheelchairs is on the southern bank. Please note this platform is liable to flooding. Day tickets available from the Information Point.

Tel: 01425 470721

## GPS Tracker Service

The GPS tracker has an SOS button which once pressed sends an accurate location to a mobile phone at the Visitor Centre, which is used to deploy immediate emergency support. It can also be used to pin point a location for visitors who do not return to the Visitor Centre before a specified time.

The device is free to use, however a £10 cash deposit and ID are required.

Tel: 01425 470721

#### Toilets

Accessible toilets can be found at the Visitor Centre, Kingsmere Station and the Golf Centre. There are three disabled toilets at the Visitor Centre including a 'changing places' toilet with tracking hoist system and height adjustable adult size changing bench and a large family toilet with baby change facilities.

#### D09S

Must be on leads in all areas, except in the Forest away from the Play Trail, but must stay on the tracks and be under control at all times. Green dog bins are provided, see map

#### Rubbish

There are no litter bins at Moors Valley. For the sake of wildlife and the enjoyment of others please take your litter home with you.

#### parking

Disabled persons with vehicles that are tax exempt may park for free. Take a ticket on entry to the Park and then call in at the Information Point in the Visitor Centre with your tax disc or proof of tax exemption to claim your free parking.

Disabled (blue) badge holders pay normal car park charges, but may park in one of 12 disabled bays, located near the Visitor Centre.

# contact details

Visitor Centre and Rangers 01425 470721

rangers@moors-valley.co.uk www.moors-valley.co.uk

# emergency information

Please remember this is an area of countryside and a working forest; there are lakes, rivers and ponds, uneven footpaths, people and machinery at work. Please stay on the footpaths, obey all warning signs and keep those in your care close to you.

Rangers are first aid qualified and can be contacted at the Visitor Centre or telephone **01425 470721.** 

If you call an ambulance please contact the Visitor Centre so we can direct the ambulance to you.





Moors Valley is a joint venture between East Dorset District Council and the Forestry Commission.